

## Technical Accessibility Compliance Report – Palmera Hotel & Spa

This technical report documents the accessibility compliance status of the website <https://palmerahotel.staging.eyewide.gr> according to the European Accessibility Act (Directive EU 2019/882), based on WCAG 2.1 Level AA guidelines.

### 1. Website Description

The website represents the official digital presence of Palmera Hotel & Spa. It provides information about the hotel, services, media gallery, multilingual functionality, and an integrated third-party booking engine.

### 2. Evaluation Methodology

The evaluation was performed on 27 January 2026 using the following tools and manual methods:

- WAVE WebAIM Evaluation Tool
- Review of alt text, headings, semantic structure, and ARIA attributes

### 3. Results

No critical errors were found during evaluation.

Most accessibility requirements are met satisfactorily.

Some recommendations were made regarding form label enhancements within the external booking engine iframe.

### 4. Conclusion

The website is considered compliant with the core requirements of Directive EU 2019/882 as of the evaluation date.

It is recommended that accessibility evaluations are repeated bi-annually or following any structural updates.